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Summer 2020 Webinars

No way back: opportunities emerging in a post-Covid World

Thursday June 25th 10.00–11.00 CEST

Emergency management and learning. Will we learn lessons from the pandemic?

Stephen Weller, Deputy VC Australian Catholic University

Stephan van Galen, Secretary General Groningen University

Emergency Management at ACU

- Critical Incident Management Policy
- Incident Convenors and Scenario Planning
- Business Continuity Planning & Practice Reviews



Australian Summer of Disasters

- Fire, Smoke, Hail, Flood and then the Pandemic
- Parallel governance processes of CIRG & RMT
- Key directive that it was OK to say 'I don't know'



Key Lessons Learned

- Internal 'Incident Lessons Learned' Review
- Success of regular targeted communications
- External 'Incident Lessons Adopted' Review



LESSONS LEARNED



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Emergency management and learning. Will we learn lessons from the pandemic?

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Emergency Management at UG

- Crisis Management Policy
- Flexible Response Units
- Business Continuity Planning & Practice Reviews



Spread the Knowledge – Not the Virus

- Global Crisis – Local Responses
- Never waste a good Crisis
- On Campus, if we can – Online, because we can.



Key Lessons Learned

- Clear Guidelines & High Trust
- Success of regular targeted communications
- One Step Ahead





Based on today's discussion, take **60 seconds** to describe the **ONE** key element of a lessons learned process you will recommend being part of any future review at your university.



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Wednesday July 1st 12:00-13:00 CEST

The space race: a tipping point for blended learning & universities' work space?

**Nick O'Donnell, Director, Estates and Facilities,
King's College London**
**Chris Cobb, Pro Vice-Chancellor and Chief Operating
Officer, University of London**