



HUMANE Seminar
University of Rome Tor Vergata
Friday 7th to Saturday 8th April 2017

The leadership & management of people, knowledge and change: the contribution of 'the administration' to institutional sustainability

Agenda

As higher education institutions seek to adapt during turbulent times, the narrative surrounding the contribution the so called 'administration' makes to institutional sustainability has undergone dramatic change

Whereas once the focus was a one-dimensional lens on cost and value-for-money, institutions increasingly adopt a multi-dimensional focus on customer or client satisfaction, quality of outcomes, effectiveness and true economic efficiency, in shaping the future focus of their student, teaching and research support operations.

Nor are these new approaches to HE administrative support and institutional sustainability solely underpinned by purely technical interventions, important as process re-engineering, organizational structuring and technology are; contemporary approaches to leadership, talent development and acquisition, and cross-functional team work are now central features of many institutions' administrative reform agendas.

Our seminar brings together an impressive array of speakers with first hand experience of leading and managing change in their institutions to affect this seismic shift from passive, reactive support services to future focused, pro-active, well led professional services, actively contributing to their institutions' future sustainability as vibrant intellectual communities of students and staff.



Friday 7th April

Venue: Villa Mondragone Conference Centre, Via Frascati, 51

Chair: Ian Creagh, Strategy Consultant, HUMANE (UK)

- 11:45 Transfer from outside Hotel Flora to Villa Mondragone. If you are in a different hotel, please make your own way to the Hotel Flora.
- 12:30 – 13:30 Registration and lunch for participants and accompanying people
- 13:30 – 14:00 **Welcome to the University of Rome Tor Vergata**
Giuseppe Colpani, General Director, University of Rome Tor Vergata (IT)
- Introduction to the Seminar**
Ian Creagh, Strategy Consultant, HUMANE (UK)
- Practical information on the day's proceedings**
Francesca Dominici, International Division, University of Rome Tor Vergata (IT)
- 14:00 – 14:40 **Internationalisation strategy and institutional sustainability: choices and challenges at Ca' Foscari University of Venice**
Prof. Michele Bugliesi, Rector, Ca' Foscari University of Venice (IT)
- 14:40 – 15:20 **The digital revolution comes to Europe's oldest university: digitisation strategy and sustainability at the University of Bologna**
ing. Enrico Lodolo, Director of IT, University of Bologna (IT)
- 15:20 – 15:50 Coffee Break
- 15:50 – 16:30 **Leadership and change in achieving space efficiency at Utrecht University: a case study in sciences and geosciences**
drs. Dries Berendsen, Director Real Estates and Campus, Utrecht University (NL)
with
Ove Botnevik, Director of Estates and Facilities Management, University of Bergen (NO) as the lead discussant for the session providing some insights on space management in Nordic countries
- 16:30 – 17:10 **Panel session: Lessons learned from leading change for institutional sustainability**
Tiia Tuomi, HR Director at Aalto University (FI)
Katarina Bjelke, University Director, Uppsala University (SE)
Stephan van Galen, Secretary General, University of Groningen (NL)
- 17:10 – 17:20 Wrap-up and practical information for the evening's events
- 17:30 Close of the first day
- 17:45 Transfer back from Villa Mondragone to Hotel Flora
- 19:30 – 22:00 HUMANE Dinner at the Hotel Flora, Viale Vittorio Veneto 8, Frascati.

Saturday 8th April

Venue: Villa Mondragone Conference Centre, Via Frascati, 51

Chair: Ian Creagh, Strategy Consultant, HUMANE (UK)

08:20 Transfer from outside Hotel Flora to Villa Mondragone. If you are in a different hotel, please make your own way to the Hotel Flora.

08:30 – 09:00 Coffee and tea available

09:00 – 09:40 **Sustainable actions through the Alliance of Sustainable Universities in Austria and at the University of Music and Performing Arts Graz**
Mag. Joachim Ninaus, Director Central Services, University of Music and Performing Arts, Graz (AT)

09:40 – 10:20 **Leadership and change for energy efficiency at the University of Rome Tor Vergata: how a university community may be driven to love a sustainable environment policy**
Prof. Stefano Cordiner, Director of Energy Management, University of Rome Tor Vergata (IT)

10:20 – 10:50 Coffee Break

10:50 – 12:10 **World Café - Seizing the future, small changes; big ideas**
John Worne, COO Arts and Sciences Faculties, King's College London (UK)

12:10 – 12:30 **Concluding session: Key themes and practical actions to take forward from the seminar**
Cécile Chicoye, Director General of Services, University of Toulouse 1 Capitole (FR)
Chris Cobb, Chief Operating Officer and University Secretary, University of London (UK)

12:30 – 13:30 Lunch and networking

14:00 – 18:30 Guided Tour:
Tour of the Villa Mondragone followed by a visit to the Exarchic Monastery of Santa Maria in Grottaferrata, Frascati
Return to Frascati

19:30 – 22:00 Dinner at the Hotel Flora, Viale Vittorio Veneto 8, Frascati.

<p style="text-align: center;">Local Contact Francesca Dominici Head International Relations - University of Rome Tor Vergata Email: relazioni.internazionali@uniroma2.it Tel. +39 06 7259 2226 Mobile: +39 329 260 8072</p>
